

**Sanoma Learning is a leading European provider of learning solutions in print and digital format. Our solutions bring better learning outcomes to pupils and support teachers in their daily work. Sanoma Learning is part of Sanoma. Sanoma is a front runner in consumer media and learning in Europe.**

**Sanoma Learning consists of six companies which operate in five European countries. These local learning companies, Van In (Belgium), Sanoma Pro (Finland), Malmberg (the Netherlands), Young Digital Planet and Nowa Era (Poland) and Sanoma Utbildning (Sweden), are among the best in their own markets and still growing. Most of them are clear market leaders. Together these companies form a strong European learning player that combines high quality personalized learning content and efficient teacher workflow solutions for its customers' advantage.**

Within Sanoma Learning, the Business Technology (BT) department is responsible for the digital strategy, innovation and digital transformation. BT focuses on the creation of synergies between the six Sanoma Learning companies and takes care of developing central services and technology. Next to executing custom software-development, standard applications are integrated according to agile principles.

Are you looking for a challenge and will you help us in realizing our ambition? We are looking for a

## **Technical Application Manager**

As a technical application manager you are responsible for supporting, maintaining and operating some of the key systems and applications of Sanoma Learning that are used in 5 European countries.

You play a central role in our service delivery. In this function you will report to the Sanoma Learning Delivery Manager Business Technology and the Head of Application Management of Malmberg. You will be part of the application management team at Malmberg and will mainly work from our headquarters in Den Bosch and occasionally travel to our business units abroad.

### **Job description**

- Second line, technical support to the first line helpdesk for application users (by phone, email or personal)
- Incident management: registration, analyzing and solving of reported incidents including monitoring of progress
- Coördination of the incidents when handed over to third line support for infrastructure or software.
- Testing and hand over of solutions/fixes to the user community
- Release management: Testing and validating releases including the management of deployment
- User management: maintenance of accounts and authorizations
- Relationship management with external service providers and internal- or external support organizations
- Overall advising when new functionalities are being developed
- Ensuring non-functional requirements are being upheld
- You assist with prototyping, testing and acceptance.
- Make sure you are up to date about developments in the market and your area of expertise and apply this in your work.

### **Profile**

- Higher technical education degree (HBO)
- At least five years of experience in a comparable position, preferably in a B2B e-commerce education or media environment.
- Experience with applications and tools around content creation and content management
- Experience with Amazon Cloud infrastructure.
- Knowledge of architecture, development platforms and databases
- Recent knowledge of web development

- Hands-on mentality
- Strong analytical capabilities
- Strong communication and social skills
- Affinity with our young target group, education, and educational products.
- Flexible and self starter, but also a real teamplayer
- Strong relationship builder at all levels of the organization and a real team player.
- Experience with working in an international setting
- Fluent in Dutch and English, written and verbal
- Meet our Sanoma values: engage others, share views, look ahead and make it happen

### **Offer**

We offer you a challenging role in a result oriented team in an innovative environment. Next to a motivating reward we offer a dynamic working environment in which learning is a central component and you have opportunities to develop your talent.

### **Interested?**

Please send your CV and motivation in Dutch or English before the end of May to [recruitment.learning@sanoma.com](mailto:recruitment.learning@sanoma.com). For more information about the role you can contact Jasper Janssen +31 (0)6 533 63 899.

### **Interviews**

First interviews will preferably be held on May 12. Second interviews on May 13.

An assessment may be part of the selection process.

More information about Sanoma Learning can be found via [www.learning.sanoma.com](http://www.learning.sanoma.com).

### ***About Sanoma Learning***

Sanoma Learning is a strong European learning player that combines high quality personalized learning content and efficient teacher workflow solutions for its customers' advantage. We believe that by combining high-quality content, technology and data in innovative ways we are able to support teachers in their work and make learning more rewarding.

### ***About Sanoma***

*Get the world. Sanoma helps people access and understand the world.*

*We believe in a world full of opportunities, feelings, reactions and inspiration. A world that you can reach, influence, explore and share. We want to make it yours.*

*Sanoma is a front running consumer media and learning company in Europe. In Finland and The Netherlands we are the market leading media company with a broad presence across multiple platforms. Our main markets in learning are Belgium, Finland, The Netherlands, Poland and Sweden. In 2014, Sanoma's net sales totalled EUR 1.9 billion. Sanoma is listed on the NASDAQ OMX Helsinki stock exchange..*

[www.sanoma.com](http://www.sanoma.com)

*Acquisition in response to this vacancy is not appreciated.*

### **Sanoma Learning**

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